05 November 2024

**[Policyholder Name]**

**[Policyholder Address line 1]**

**[Policyholder Address line 2]**

**[Policyholder Address line 3]**

**[Policyholder Address line 4]**

**NOTICE: MISE EN DEMEURE**

Dear Valued Customer

**RE: ARREARS ON HEALTH INSURANCE POLICY - <<POL\_NO>>**

You are hereby notified that the premiums due by you under the Health Insurance Policy (the “Policy”) with the NIC General Insurance Co. Ltd, bearing Policy Number **<<POL\_NO>>**,amount to MUR **<<ARREARS AMOUNT>>**.

You are hereby further notified that, as provided by law and as set out in your Policy, should you not pay the total premium amount due within 20 days of the date of receipt of the present “Mise en Demeure”, the Policy cover shall be suspended as from the 21st day.

Should the premiums remain unpaid for a further 10 days after the expiry of the above-mentioned delay of 20 days, we hereby inform you that we shall consider the above Policy as cancelled as per the article 1983-21 al. 4 which states that “L'assureur a le droit de résilier le contrat dix jours après l'expiration du délal fixé par l'alinéa 2 du présent article”.

|  |  |  |
| --- | --- | --- |
| **Cover Period** | **Policy Number** | **Amount in Arrears (MUR)** |
| <<POL\_FROM\_DT-POL\_TO>> | <<POL\_NO>> | <<ARREARS AMOUNT>> |

You can settle the outstanding amount by credit transfer to any of the following bank accounts:

|  |  |
| --- | --- |
| **Banking Institution** | **Account Number** |
| Mauritius Commercial Bank (MCB) | 000444155708 |
| State Bank of Mauritius (SBM) | 61030100056840 |
| Absa Bank | 142005212 |
| MauBank | 143100007063 |

To facilitate the identification of your payment, please ensure that the Policy Number **<<POL\_NO>>** is quoted in the description/remarks section when conducting the transfer.

Kindly disregard this letter if you have already settled the arrears on your Policy.

Should you have any further query regarding this letter, please contact our Customer Service Team on 6023000 or email us at **giarrearsrecovery@nicl.mu**. Alternatively, you may also liaise with your Insurance Advisor.

Thank you for your cooperation and understanding on this matter

This is a computer generated document and require no signature.